

## CATERING SOLUTION

Make it easy for customers to plan events and simple for you to bring them to life. CaterTrax Catering is a powerful, mobile-friendly solution designed to streamline your foodservice and events operation. We offer extensive management tools to increase workflow efficiencies, customizable options for your business, and features to facilitate safe events and keep health guidelines in mind.

CaterTrax Catering saves you time and money with automated processes and fewer mistakes. It's time to bring order to your orders.

### PLATFORM

#### RESPONSIVE DESIGN

Meet your customers where they are. Our system enables customers to conveniently place orders from any device.

#### FLEXIBLE TECHNOLOGY

Configure different features to fit your unique operational needs with custom business rules and pick-up and delivery options.

#### INTERLOCKING CAPABILITIES

Looking to combine solutions? Our platform makes it simple. CaterTrax admins use one unique log-in per site for seamless access across solutions.

### FEATURES

#### CUSTOMIZABLE MENU

Showcase your unique offerings. We support basic to complex menus, allowing you to organize by product categories, add nutritional information in compliance with the menu labeling rule, and standardize your menu across multiple sites.

#### EVENT SAFETY

- Use your menus to display different service options: buffet style, stations, or plated servings for a limited contact dining experience.
- Use Group by Guest, our online ordering feature that gives customers the option to add names to individual order items for safe handling and packaging.
- Manage guest safety and capacity by attaching venue diagrams, attendee lists, compliance documents, and photos to each invoice.

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### ONLINE ORDERING

Give customers easy access to your menu. Our online ordering system is designed with intuitive navigation and a simple check-out process. Need to organize multiple services times? We offer All Day Ordering—the option to consolidate orders into one event and Master Invoice.

### MULTI CALENDAR VIEWS

Check out the big picture or check in on the details. You can toggle the calendar views from monthly, weekly, or daily. Customizable order status pins display information at-a-glance, making it easy to stay organized.

### WORKFLOW DOCUMENTATION

Eliminate mistakes and streamline workflow. With each order, you can generate kitchen sheets and pack sheets. As orders and invoices are edited, all charges, taxes, and production sheets are also updated.

### COMPREHENSIVE EVENT TRACKING

Stay on top of order details from start to finish. With Live Order Monitor, you can view orders in real-time. Checking on order changes? Our tracking tools ensure event accuracy by keeping customers and staff on the same page with every update.

### DYNAMIC REPORTING

Monitor trends, analyze outcomes, and make data-informed decisions with our reporting and forecasting tools.

## CLIENT SUPPORT

Catering is backed by our best-in-class client support team—averaging over a 90% client satisfaction rating. Whether you have questions post-implementation, need a personalized training session, or require custom reporting tools, our team is here to set you up for success.

### LEARN MORE



We offer enterprise solutions that connect systems across multiple locations for centralized management and corporate-wide reporting.



For Catering pricing and more details, email [marketing@catertrax.com](mailto:marketing@catertrax.com).