

Professional Services

Countless Configurations to Customize Your Solution

The TRAX Platform was designed to be highly configurable to meet the unique needs of those we serve. Whether you're looking to enhance your website, automate processes, or customize your reporting, our Professional Services team can tailor the TRAX Platform to meet your specific business needs. Our consultants will work with you to understand how we can extend the capabilities of your solution, including custom development.

Single Sign-On (SSO)

Single Sign-On (SSO) allows your customers to be automatically signed in to your CaterTrax site when they log into their campus or corporate network. SSO enables you to control who can place orders by leveraging your network security processes to manage employee authorization.

e-Procurement Integration

Provide seamless integration with your clients' purchase order management system as we configure the TRAX Platform to interface with purchase order systems such as Ariba, JAGGAER, or Coupa.

Custom Checkout

From split payments to billing validation, we will work with you to create a custom check-out solution to support the needs of your customers and your business.

"CaterTrax Support helps me please my clients and if it's not initially possible, they help me figure out a way to make it happen."

Sam Williams, Catering Director, Client since 2008



Sync and Report Data

Easily sync your data and get reports on how your catering sales are impacting your business. Export and import data with the TRAX Platform to ensure seamless data flow with your existing accounting, ERP, or CRM systems. Need custom or enhanced reporting capabilities? We can assist you to create reports for advanced aggregate and comparison reporting.