



The CaterTrax suite of products and services brings accuracy, accountability, and peace of mind to your operation. Our experienced trainers ensure your team has the resources to become a CaterTrax expert. Training materials are designed with the busy foodservice provider in mind. We support all learning styles, and customize training to meet your needs.

Services

Virtual Instructor-Led Training

User Guides

Video Tutorials

Custom Hosted Videos

Live Webinars

On-Site Training

TRAX Learning Library

Administrator Training

Customer Roll-Out Training

Education Tailored to Your Needs

CaterTrax can create custom learning assets designed to accelerate adoption of your CaterTrax solution across your organization and customer base. Custom resources come in several formats, including video, user guides, live webinars, and on-site training, so you can choose which works best for your operation's needs.

Custom Video

- Showcase your operation's solution, unique menu, and business rules
- Customers can watch on their own schedule, as many times as they want
- Administrators reduce the length of time it takes to on-board new members
- Host the video right on your site for easy access

User Guides

- Three to seven page guides tailored to any topic to fit your operation's needs
- Supporting imagery is taken directly from your individual CaterTrax solution
- Host the user guide on your site for easy access

Live Webinars

- Live training for you and your team conducted by a CaterTrax trainer
- Hands-on demonstration where you can ask questions live
- This session is recorded and sent to you for future use

On-Site Training

- On-site training with a member of our CaterTrax Education Team
- Hands-on teaching approach, designed to fit all learning styles
- In-person training creates cohesion between your team and your customers

Getting started with CaterTrax was one of the simplest and most straightforward installations of my career. The team was wonderful, easy to contact, and all training and processes were to the point and easy to understand.

Randal, Associate Director, Client Since 2017



Training Served on Your Schedule

Press play on our on-demand video series, Back to Basics, to dive into key topics that will improve your day-to-day:

- Managing Daily Site Activity (15 min)
- Managing Orders (11 min)
- Staying in Touch with Customers (17 min)
- Exploring Customer Management (10 min)



Starter Pack for Success

Hit the ground running with comprehensive and engaging education courses in our Welcome to CaterTrax series. You'll have access to virtual instructor-led training and on-demand training sessions to get everyone in your operation up to speed on the functionality of the TRAX Platform.

It was nice to have someone do the training who was professional and knew the system so that we could provide a great first impression to all our administrators and staff.

Julie, District Manager, Client Since 2018

ADMINISTRATOR TRAINING

This virtual instructor-led training session shows you how to use your new CaterTrax solution. After launch, this session is also offered twice a month so you can onboard new team members.

CUSTOMER TRAINING

To help you market your new site we'll show your customers how easy it is to order online and manage their accounts. There are flexible scheduling options for the sessions for your convenience.



GET IN TOUCH

catertrax.com
training@catertrax.com
Call: 1-800-975-8729

CATERTRAX[®]

© Copyright 2020 CaterTrax, Inc. All rights reserved. This document may not be copied in part or fully without express written permission from CaterTrax, Inc. All violations will be prosecuted to the fullest extent of the law.