

# CONFIGURING THE PRINTER TO REACH YOUR CATERTRAX SITE

Initial setup of your printer queue should be completed with the assistance of CaterTrax Support. You will need to enter your site's URL into the printer's **Server Direct Print** settings to complete setup. To reach your **Server Direct Print** settings, follow these steps.

1. Open a web browser, type your printer's IP address into the address bar, and press enter.
2. Log into your printer using administrator credentials. Every printer is different, so you will need to reference your printer's manual and manufacturer's documentation for sign-in credentials.
3. Click on your printer's **TM-i Configuration** page. Every printer may be different, but most should reference a settings page with the name of "TM-i". This page will have your printer's web settings inside.
4. A new page may open up. On the new TM-i page, click **Server Direct Print** from the left navigation menu.
5. Change the **Server Direct Print** setting to **Enable**.
6. In one of the **Server** settings (usually **Server1**, **Server2**, or **Server3**), enter the URL provided to you by support. It should be similar to the following:  
*<https://yoursite.catertrax.com/printerapi/api/epson?token=numbers>*
7. Set the **Interval(s)** to **5**.
8. Set **URL Encode** to **Enable**.
9. Set **Name** to your printer's name that was notated from the previous section's steps.
10. Click **Status Notification** from the left navigation menu.
11. Change the **Status Notification** setting to **Enable**.

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12. In the **URL** setting, enter the URL provided to you by support. It should be similar to the following:

*https://yoursite.catertrax.com/printerapi/api/epson?token=numbers*

13. Set the **Interval(s)** to **5**.

14. Click **Apply and Restart**.

15. Support will test your printer with you to make sure it has been properly configured.

The screenshot shows the 'EpsonNet Config for TM-i' web interface. The left sidebar contains a navigation menu with categories: Information (Basic, Network), Device Admin (Printer, Customer Display), Services (ePOS-Print, ePOS-Device, Server Direct Print, Status Notification, Print Data Parsing), Miscellaneous Settings (Proxy), and System (Reset, Help). The main content area is titled 'Services' and 'Server Direct Print'. It features a table for 'Server Direct Print Setting' with columns for server configuration. The 'Server Direct Print' checkbox is set to 'Enable'. The 'Server1' row is populated with a URL, an interval of 5, and a checked 'URL Encode' option. The 'Server2' and 'Server3' rows are empty. Below the table are fields for 'ID' and 'Password', both with red 'X' icons indicating they are required. At the bottom, there are fields for 'Name' (containing 'printername') and 'Server Authentication' (set to 'Disable'). An 'Apply & Restart' button is located in the top right corner.

Server Direct Print Setting	
Server Direct Print: Enable	
Server1	URL (Input with http:// or https://): <input type="text" value="https://yoursite.catertrax.com/printerapi/api/epson?token=numbers"/> Interval(s) [0-86400]: <input type="text" value="5"/> URL Encode: Enable
Server2	URL (Input with http:// or https://): <input type="text"/> Interval(s) [0-86400]: <input type="text" value="5"/> URL Encode: Enable
Server3	URL (Input with http:// or https://): <input type="text"/> Interval(s) [0-86400]: <input type="text" value="5"/> URL Encode: Enable
ID	<input type="text"/>
Password	<input type="text"/>
Name	<input type="text" value="printername"/>
Server Authentication	Disable

Figure 1 - Example of a TM-T88VII TM-i settings page.