CATERTRAX®

CONFIGURING THE PRINTER TO REACH YOUR CATERTRAX SITE

CaterTrax will complete the initial configuration of your site to allow for printing. Then once you receive the printer, you will configure it to look to your site for orders. You will need to enter your site's URL into the printer's **Server Direct Print** settings (Figure 1) to complete the setup. To reach your **Server Direct Print** settings, follow these steps.

- 1. Open a web browser, type your printer's IP address into the address bar, and press enter.*
 - a. Please reference your printer's user manual for details on how to locate and view your IP address.
- 2. Log into your printer using administrator credentials. Every printer is different, so you will need to reference your printer's manual and manufacturer's documentation for sign-in credentials.
- 3. Click on your printer's **TM-i Configuration** page. Every printer may be different, but most should reference a settings page with the name of "TM-i". This page will have your printer's web settings inside.
- 4. A new page may open up. On the new TM-i page, click **Server Direct Print** from the left navigation menu.
- 5. Change the Server Direct Print setting to Enable.
- 6. In one of the Server settings (usually Server1, Server2, or Server3), enter the URL provided to you by support. It should be similar to the following: https://yoursite.catertrax.com/printerapi/api/epson?token=numbers
- 7. Set the Interval(s) to 5.
- 8. Set URL Encode to Enable.
- 9. Set Name to local_printer (case-sensitive).
- 10. Click **Status Notification** from the left navigation menu.
- 11. Change the Status Notification setting to Enable.

^{*} During configuration the printer and your computer must be on the same network. Once configuration is complete, the printer does not need to be on the same network as the computer. If you are unable to reach the printer's setup site during configuration, please contact your local IT for assistance in connectivity troubleshooting.

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12. In the **URL** setting, enter the URL provided to you by support. It should be similar to the following:

https://yoursite.catertrax.com/printerapi/api/epson?token=numbers

- 13. Set the Interval(s) to 5.
- 14. Click Apply and Restart.
- 15. CaterTrax will test your printer with you to make sure it has been properly configured.

EpsonNet Config for TM-i			
Information Basic	Services Server Direct Print Server Direct Print Setting		
Device Admin			
Printer Customer Display Services ePOS-Print ePOS-Device Server Direct Print Status Notification	Server Direct Print		Enable w
	Server1	URL (Input with http:// or https://)	https://yoursite.catertras.com/printerapilapilepson?tokee=numbers
		Interval(s) [0-86400]	6
	Server2	URL (Input with http:// or https://)	
Print Data Parsing		Interval(s) [0-86400]	6
Miscellaneous Settings Proxy	Server3	URL (Input with http:// or https://)	
System		Interval(s) [0-86400]	6
Help	ID Password URL Encode Name		
			Engle v
			printemame
	Server Authentication		Disable *

Figure 1 - Example of a TM-T88VII TM-i settings page.