

# Managed Services

## Full-Service Support for Your Website

Our Managed Services team makes it simple for you to be successful by managing business demands such as creating custom reporting, making large-scale menu updates, or pushing new content to a fleet of sites for you. Our Experts are available with the knowledge and experience to assist with your next big project so you'll never have to worry about finding the staff, time, or resources to handle it yourself.

### Keep Your Menu Fresh

Whether you have one site or a whole fleet of sites, having an up-to-date menu with seasonal items, client favorites, and best sellers is key. Drive extra business by adding limited time offers that excite customers and boost your bottom line. A team of menu specialists are ready to update menus, revamp offerings, or overhaul your menu.

### Custom Reports

The TRAX Platform includes a wide array of standard reporting functionality to pull data that helps you better understand your business. If you are looking for specific information not included in our standard report portfolio, our team will work with you to build custom reports that uncover data specific to your individual business needs so you can better manage your operation and drive business.

### Express Your Brand

Our mission is to elevate your unique brand of hospitality. If you're looking for a customized look and feel for your CaterTrax site, our creatively-charged team can accommodate your request. We can create or update website templates to enhance the look and feel, behavior, and existing functionality of a site. You determine if you want to use corporate design resources for initial concepts or our knowledgeable staff and our experts will work with you to realize your vision.

### Managed Services

*Managed Services will support you and your site in the following areas, including:*

- **Skin Conversions:** Update site look and feel.
- **Menu Updates:** Basic updates to overhauls.
- **Credit Card Gateways:** Add, change, or remove a payment gateway.
- **Custom Reports:** Get reports that pull specific data at your request.
- **Publisher Content Push:** Push new content to multiple sites.
- **URL Changes:** Change your CaterTrax site's web address.

